

Spark of Genius Adult Services Housing Support Service

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Type of inspection: Announced (short notice)
Inspection completed on: 28 March 2017

Service provided by:
Spark of Genius (Training) Ltd

Service provider number:
SP2006008009

Care service number:
CS2009229339

About the service

The Care Inspectorate regulates care services in Scotland. Information about all care services is available on our website at www.careinspectorate.com

This service has been registered since 2010.

Spark of Genius Adult Services is a combined housing support and care at home service provided by Spark of Genius (Training) Ltd. The support provided focuses on helping vulnerable young adults to establish and/or maintain their own tenancies and live independently. The office base for the service is located in the organisation's headquarters in Paisley. The provider is also registered with the Care Inspectorate to provide school care accommodation to a range of young people with additional support needs and many young people using this service transitions from the school care accommodation.

At the time of the inspection one young person was using the service and was transitioning to independent living. The service were in the process of closure and had advised the Care Inspectorate of the plans to request a cancellation of the registration when the last remaining young person moves on from the accommodation.

What people told us

We spoke with one young person who was using the service. This young person told us that she had been very happy being supported by Spark of Genius over the years, in this and in previous services. We were told that staff had advocated to ensure her views were heard. We were also told that hobbies and interests were supported and that help was provided with cooking and household tasks.

Self assessment

The self assessment identified strengths and areas for improvements.

From this inspection we graded this service as:

Quality of care and support	4 - Good
Quality of staffing	not assessed
Quality of management and leadership	not assessed

What the service does well

The service has provided a stable placement to the young person during the transition to adulthood. The support plan was structured around the GIRFEC (Getting It Right for Every Child) wellbeing indicators of safe, healthy, achieving, nurtured, active, responsible, respected and included. This meant a holistic view had been taken with the young persons needs and how best they could be met. We could gather from the support plan that staff had a very good understanding of the needs and preferences of the young person.

We found good outcomes for the young person in terms of growing confidence, managing crisis, along with improved safety and managing potential risk situations. The young person was also working with health care providers and as a result, had a good standard of health and improved mental health.

A particularly notable achievement for the young person was attending college. This had provided learning opportunities, a route into employment and access to establishing a broader social network. All of which had a positive impact on confidence and building resilience.

The young person had well established and positive relationships with staff. The significance of these relationships was recognised by management when allocating staff to work at the service. As a result, the young person had experienced security and continuity of care.

The service ensured the young person's views were taken account of when planning for the move on and had involved independent advocacy. This successful intervention meant the young person will be living in accommodation in her chosen area as opposed to her place of origin which was initially proposed by the placing local authority. This was another example of good outcomes for this young person.

The service were committed to participating fully in the transition period for the young person during the transfer period between supporting agencies and moving house. The young person confirmed that this provided reassurance at this critical time.

What the service could do better

The service is proposing to cancel the service registration, therefore, we have not suggested areas for improvement.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Inspection and grading history

Date	Type	Gradings	
11 Feb 2015	Unannounced	Care and support	4 - Good
		Environment	Not assessed
		Staffing	4 - Good
		Management and leadership	4 - Good
14 Nov 2013	Unannounced	Care and support	4 - Good
		Environment	Not assessed
		Staffing	4 - Good
		Management and leadership	4 - Good
12 Oct 2012	Unannounced	Care and support	4 - Good
		Environment	Not assessed
		Staffing	4 - Good
		Management and leadership	4 - Good
14 Jul 2011	Unannounced	Care and support	3 - Adequate
		Environment	Not assessed
		Staffing	3 - Adequate
		Management and leadership	3 - Adequate

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Please get in touch with us if you would like more information or have any concerns about a care service.

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